

STATEMENT OF BOARDING STANDARDS
MILES HILL FARM LLC

Cleanliness:

Stalls are cleaned 6 days a week, excluding Sundays, when boarders are encouraged to clean their own stall. Sunday stall service is available for an additional monthly fee. Standard size bags of kiln dried pine shavings are added on an as-needed basis, up to 3 bags per week. Additional bedding may be added by the boarder at his or her own expense. Common areas of the barn, including tack room and aisle, in addition to more private areas such as feed room and hay loft, are kept swept clean of debris and cobwebs.

Food & Water:

Horses are fed breakfast between 7:30 and 8:00am. Each horse receives feed according to his individual feeding regimen, designed by the management and horse's owner. Generally, each horse will receive a portion of hay and grain, with any grain dressings or supplements (to be provided by owner). Supplements are included in standard board provided they are pre-packaged (such as SmartPaks), or for a limited time (such as an injured horse on antibiotics for a limited course). Excessive supplement feeding will result in an additional monthly fee (see Services and Fee Schedule Attached). In non-grazing months, a second feeding of hay occurs mid-day, and horses receive a night feeding of hay in slow-feeder hay nets upon turn-in. In the most frigid temperatures, a fourth hay feeding is added at night check (around 10:30 - 11:00 pm). A second grain feeding occurs upon turn-in, or roughly 6:30pm. Feed schedules are customizable by horse, and horse owners should feel free to speak to management at any time regarding the feeding of their horse. Maximum grain fed per day is 6lbs, and maximum hay fed per day equals 2% of the body weight of the horse, generally up to 20lbs. Any feed required above these maximums can be arranged for an extra fee. Once weekly, all horses are fed a bran mash, comprised of one part wheat bran, and one part normal daily grain. Any horse owner may opt out of the weekly bran mash feeding, and instead receive a normal daily portion of grain. Summer months bring pasture, so hay feeding is reduced. The reduction in hay feeding in the summer months allows for the winter increase in hay feeding without additional cost to the boarder, except in extreme circumstances. Two water buckets are provided per stall. In freezing temperatures, at least one heated bucket is provided. Buckets are cleaned on an as-needed basis, generally daily. Buckets are filled daily, as needed. In non-freezing temperatures, horses have free access to water while in turn out. In freezing temperatures, horses are watered upon turn-in with warm water.

Emergencies:

In case of an emergency, management will contact the horse owner prior to giving medications or calling a veterinarian. If the horse owner cannot be reached, management will call a farrier/veterinarian/animal hospital or other necessary professional and/or administer the necessary care and medication to ensure the well-being of the animal, at the owner's expense.

Equipment & Work Stations:

Horse boarders are welcome to unrestricted use of the common areas including tack room, aisle-way and cross ties, riding ring, and wash area. Limited access areas include feed room and hay-loft, by permission only. Boarders are asked to not take extra hay, grain, or shavings, but to rather speak to management if they feel they require more than they are currently receiving. The back field and top field are opened for limited access riding, provided the footing is safe (not wet or saturated) and the conditions are appropriate (no horses turned out, etc). Days when the fields are open to riders will be posted on the chalk board. Facility owned equipment may be made available to boarders with permission, including but not limited to sponges, sweat scrapers, polo wraps, standing wraps, surcingles, side reins, lunge whips, and lunge lines. If you require the use of reasonable equipment that you do not currently own, please feel free to inquire with management. We'd love to help if we can. All we ask is that any equipment that is borrowed be returned in the same condition in which it was loaned - clean any tack you use, and if you break something, please replace it.

Turn-out:

Management is responsible for the daily turn out of horses. All horses will be turned out in specific pastures and with specific pasture mates (in the case of group turn out), as determined by management in the interest of safety. Any change in pasture mates will be discussed with horse owners before it is implemented. Our main goal is the safety of the horses; we realize that some horses just don't get along, so you will be involved in the decision making of your horse's herd mates. Pasture rotation may occur without notice to the boarder. Reasonable blanket changes are included in the regular boarding fee. We recommend a few waterproof turn out blankets, in a few weights. Generally, horses will be left in the same blanket, but management will remove or change a blanket if: it is too heavy for conditions (horse is too hot); it is too light for conditions (horse is too cold and a heavier blanket or additional layer is required); it is wet and requires a switch. For those with more detailed blanketing needs - i.e. changing multiple times daily, specific layering schedule, etc - unlimited blanketing changes are available at an additional monthly fee. See management to create your customized blanketing schedule. In the summer months, fly sheets and masks are allowed, and will be left on in stalls and pastures. If you require daily changes of sheets, see management. Fly boots or other boots for turnout will be put on and off for an additional monthly fee. All blankets and other turn-out wear must be provided by owner. Horses will be kept inside during inclement weather, including

rain, snow, and other precipitation. Extremely icy, muddy or flood conditions may also result in horses being kept inside, at the discretion of management. We believe that happy horses are horses who are turned out; we'll do our best to provide as much turn out as possible. Horses are turned out immediately after morning feeding, and left outside as late as possible.

Temperature Control:

In hot weather, management will install and maintain the control of fans in stall. Fans must be provided by owners and must fit the criteria set forth by management. Box fans are preferred, with three-prong cords. In extreme heat, management may opt for night turn out instead of daytime turn out, or may turn out in the early morning and bring horses in for the few hours of direct sunlight and worst heat. Barn windows are opened for cross ventilation, and kept open as late into the season as weather will permit. There are vents in every stall which provide good airflow and circulation even in winter. This allows for healthy respiratory systems, but does make for a cold barn, so in the winter, plan accordingly and bundle up!

Security:

Barn owners live on site. Horses are checked nightly, as late as possible, generally 10:30-11:00pm. All horse areas are fenced, including pastures, ring, and barn yard. Should a horse get loose in the barn area, his access to the road is blocked. The only pasture not guarded by a double fence is the top pasture, so exercise caution when removing your horse from this pasture. All gates should be closed, secured, and double checked after use. It is up to all of us to keep our horses safe and secure! All boarders will be assigned a tack locker in the community tack room. Tack lockers are equipped with unique locks. Management will retain possession of duplicate keys for each locker in case of emergency or lost key. Management unlocks the tack room at morning feeding, and locks it again at night. Boarders are responsible for locking up their belongings. Stable shall not be responsible for theft, loss, damage or disappearance of any tack or equipment or other property stored at Stable and same is stored at the Owner's risk. However, Actions such as stealing, use of narcotics, flagrant damage or destruction of stable property, abuse of animals, physical or verbal abuse of personnel or any other actions which are deemed detrimental to the farm will not be tolerated and will result in the immediate expulsion from the premises.

The above strictures are our statement of Minimal Standard of Care. Essentially, absent these standards, our clients will not receive an acceptable level of service for themselves or for their horses. In other words, if we fail to meet these standards, we've failed.